

What to do in an Emergency

Fire

1. Dial 999
2. If safe to do so, get everyone out of the property and do not re-enter
3. Warn neighbours
4. Set off communal fire alarm if applicable
5. Contact us

Gas smell

1. Open any windows and doors
2. Do not use lighters or matches or turn any electrical switches on or off
3. Turn off any gas appliances
4. Do not use door bells
5. If you know where gas supply is, turn off gas here and dial 0800 111 999
6. Contact us